

Updated March 18, 2020

Course Cancellation FAQs

AAOS/ASES Massive Rotator Cuff Tears: Techniques to Master for the Next Decade May 1–2, 2020 / Rosemont, IL Course #3086

What is the status of the course?

The course is being cancelled.

Based on the latest CDC guidance for large events and mass gatherings, AAOS has made the difficult decision to cancel the course. The potential risks associated with a large gatherings as well as the increasing travel advisories and restrictions were certainly considerations, but most importantly, we know that our members are needed in their local communities to help their institutions and patients prepare for and react to the increasing spread of the novel coronavirus (COVID-19).

The AAOS team and course faculty, like many of you, have been eagerly anticipating and preparing for this course. However, the ongoing spread of the novel coronavirus continues to be a serious concern, and its implications are substantially affecting live in-person events. The health, safety and well-being of the AAOS global community is our highest priority.

Since the meeting is cancelled, will my registration fees be refunded? How soon can I expect to receive it?

Your course cancellation will be automatically processed and refunded in full. In response to this unique and unexpected situation, the Academy will be issuing registration refunds, in full. No action is needed on your part. Processing the refund will take approximately two weeks to process and should be completed by April 1, 2020.

How do I cancel my hotel reservation?

If you booked your hotel through the AAOS room block, your room has already been cancelled. Unless you booked outside of the Hampton Inn Chicago-O'Hare room block, no action is needed on your part.

If you booked through a third-party travel site, please process your cancellation through that vendor.

Will I be able to get a refund for airline tickets?

The Academy will not refund individual airline ticket costs. Please contact the airline directly. Policies vary based on airline and refund policies are changing daily.

Will the course be rescheduled in 2020?

Unfortunately the course will not be rescheduled for 2020. Please visit the AAOS website for to browse upcoming CME courses: [aaos.org/courses](https://www.aaos.org/courses)

Thank you for your commitment to AAOS and our field, to your patients and to your communities. We hope to see you at AAOS CME courses in the future.

AAOS Customer Service is available for additional course cancellation support. Please contact 1-847-823-7186 or customerservice@aaos.org with any questions.

AAOS Customer Service
1-800-626-6726
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customerservice@aaos.org