

**American Association of Orthopaedic Surgeons  
Board of Directors Videoconference Meeting  
March 12, 2021**

**APPROVED MINUTES**

Members of the Board present for all or portions of the American Academy of Orthopaedic Surgeons Board of Directors videoconference meeting on Friday, March 12, 2021 were as follows:

Joseph A. Bosco, III, MD, FAAOS, President  
Daniel K. Guy, MD, FAAOS, First Vice-President  
Felix H. Savoie, III, MD, FAAOS, Second Vice-President  
Alan S. Hilibrand, MD, MBA, FAAOS, Treasurer  
Kristy L. Weber, MD, FAAOS, Past-President  
Thomas S. Muzzonigro, MD, FAAOS, Board of Councilors Chair  
Wayne A. Johnson, MD, FAAOS, Board of Councilors Chair-Elect  
Claudette M. Lajam, MD, FAAOS, Board of Councilors Secretary  
C. Craig Satterlee, MD, FAAOS, Board of Specialty Societies Chair  
Kevin D. Plancher, MD, MPH, FAAOS, Board of Specialty Societies Chair-Elect  
Alexandra E. Page, MD, FAAOS, Board of Specialty Societies Secretary  
Matthew P. Abdel, MD, FAAOS, Member-at-Large  
James R. Ficke, MD, FAAOS, Member-at-Large  
Rachel Y. Goldstein, MD, MPH, FAAOS, Member-at-Large  
Alexander Vaccaro, MD, MBA, PhD, FAAOS, Member-at-Large  
James J. Balaschak, Lay Member  
Thomas E. Arend, Jr., Esq., CAE, Chief Executive Officer

Guests participating for all or portions of the videoconference meeting were as follows:  
Elizabeth Matzkin, MD, FAAOS, Membership Council Chair

Staff participating for all or portions of the videoconference meeting were as follows:

Dino Damalas, MBA, Chief Operating Officer  
Donna Malert, CAE, Director, Governance and Affiliate Relations  
Tony Priore, Chief Membership and Marketing Officer  
Melissa Young, JD, General Counsel

**I. Call to Order**

The American Association of Orthopaedic Surgeons Board of Directors videoconference meeting was called to order by Joseph A. Bosco, III, MD, FAAOS, President, at 9:00 a.m. CDT.

## II. Consent Agenda

Dr. Bosco drew attention to the items listed under the consent agenda for approval. He reminded Board members of the opportunity to remove topics if further discussion is needed. There were no requests received to remove agenda topics from the consent agenda.

Dr. Bosco entertained a motion to approve the following topics under the consent agenda:

- December 4, 2020 Board of Directors Meeting Minutes
- December 17, 2020 Board of Directors Meeting Minutes
- January 18, 2021 Board of Directors Meeting Minutes
- February 22, 2021 Board of Directors Meeting Minutes
- January 11, 2021 Executive Committee of the Board of Directors Meeting Minutes
- March 10, 2021 Committee Appointment Program Committee Report

### MOTION

**Upon a motion duly made and seconded, the Board of Directors approved the Consent Agenda.**

## III. Strategic Goal 1: Member Experience

### **A. *Member Value and Satisfaction Survey***

Dr. Elizabeth Matzkin, Membership Council Chair, presented an overview on the results of the 2020 Member Value and Satisfaction Survey distributed to domestic and international members. The survey is designed to track key metrics as part of the Strategic Plan, and also provides measurements of satisfaction and importance of AAOS products and services. Dr. Matzkin remarked that the survey content is mostly static from year. The response rate from domestic members was reported at 4.25% and 6.56% for international members.

Dr. Matzkin reported there was a slight decline overall in member satisfaction for all areas with the exception of international which increased by 2.6%. She added key drivers for the decline in satisfaction likely resulted from COVID-19 and the cancelation of the 2020 Annual Meeting. There was also a decrease in the overall value of AAOS membership for domestic members, and a slight increase for international members.

More than two-thirds of domestic members and three-fourths of international members report AAOS membership to be important. The survey also reported a slight decrease in the likelihood that AAOS members would recommend AAOS membership to their colleagues.

Dr. Matzkin highlighted the top five important services / products and noted that tracking CME, education on evidence-based medicine, enforcing Standards of Professionalism, JAAOS and

resources to prepare for MOC remain the most important. Dr. Matzkin added that the AAOS scored extremely well in the area of pandemic support.

The Membership Council is currently working on the redesign of the annual Member Value and Satisfaction Survey for 2021.

#### **IV. Adjournment**

Prior to adjournment of the meeting, and as part of best governance practices, Ms. Malert provided a recap of the Board meeting actions.

Dr. Bosco thanked the Board for their engagement during the meeting today.

At 2:45 p.m. CST, Dr. Bosco adjourned the American Association of Orthopaedic Surgeons Board of Directors Meeting.

Prepared by: Donna J. Malert, CAE, Director, Governance and Affiliate Relations