

Federal Communications Commission COVID-19 Telehealth Funding Program FAQ

1) **What is the source of this aid?**

The Federal Communications Commission (FCC) was appropriated \$200 million by Congress through the Coronavirus Aid, Relief, and Economic Security (CARES) Act to assist health care providers in delivering telehealth services to patients during the COVID-19 pandemic.

2) **Who is eligible?**

Eligible providers include those working at post-secondary education institutions which offer health care instruction, teaching hospitals, or medical schools; community health centers or health centers that provide care to migrants; local health departments and agencies; community mental health centers; not-for-profit hospitals; rural health clinics; skilled nursing facilities; or a consortia of health care providers consisting of at least one entity which falls into one of the above categories. To determine if you are considered an eligible provider and obtain permission to participate in the program, you must complete the [FCC Form 460](#) through the Universal Service Administrative Company. Applicants may submit applications to the Telehealth Funding Program while eligibility determinations are pending, but no funding will be awarded until the provider is determined to be eligible.

3) **What are considered eligible devices and services?**

The Telehealth Program will only fund the purchase of telecommunications, information services, and connected devices necessary to provide telehealth to patients in response to the COVID-19 pandemic. This includes devices that are connected, such as tablets, smart phones, or remote patient monitoring platforms. However, the program does not provide funding for devices that are “unconnected” such that patients can use the device at home but must manually report results to their provider, including basic blood pressure and pulse oximetry devices. The funding is not for the use of personnel, training, or administrative costs related to the telehealth delivery.

4) **What is the methodology for determining payments?**

The criteria for evaluating funding applications include:

- Conditions to be treated using the funding
- Goals and objectives for using the funds
- Timeline for deployment of proposed devices and services
- Metrics and factors applicant will use to assess the impact of the devices and services funded by the program
- Geographic area and population that the applicant serves
- Providers’ targeting of funds to high-risk and vulnerable patients

Note: FCC will select applications for funding that serve areas most impacted by COVID-19

Health care providers can submit invoices and supporting documentation to the FCC on a monthly basis and will be electronically reimbursed. Although funding amounts will be based on the costs of the eligible devices and services, no single applicant will be awarded an amount greater than \$1 million. Applications will be reviewed and funded until the funding is exhausted, or the pandemic has ended.

5) Where do I apply?

To apply, complete the COVID-19 Telehealth Program [application form](#).

For more information, visit <https://www.fcc.gov/covid-19-telehealth-program-frequently-asked-questions-faqs>